United States Postal Service[®]

INDUSTRYALERT

July 12, 2024

UPDATE - Enterprise Payment System (EPS) - INCIDENT # 8816653 Data delay, impacting data provisioning in EPS IV-MTR Data Feeds and Reports

The United States Postal Service has identified an intermittent issue delaying data for EPS which began on June 30, 2024. The IT team is currently working to remediate the issue. The backlogged data is anticipated to be current by *July 14, 2024*.

The following data feeds/reports may be delayed:

- EPS Transactions data feed through IV-MTR
- EPS Commercial Mailing Details data feed through IV-MTR
- Online EPS Customer Portal Reports

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

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